

# **RIVERTOWN SURGERY CENTER**

## **PATIENT RIGHTS**

The Patient has the right to:

- 1) To become informed of his/her rights as a patient in advance of, or when discontinuing, the provision of care. Patient may use appointed representative.
- 2) Exercise these rights without regard to race, sex, cultural, educational or religious background or the source of payment for care.
- 3) To have considerate and respectful care, provided in a safe environment.
- 4) Remain free from seclusion or restraints of any form that are not medically necessary.
- 5) Coordinate his/her care with physicians and healthcare providers they will see.
- 6) Receive information from the physician about illness, course of treatment and the prospects for recovery in terms that he/she can understand.
- 7) Receive information about any proposed treatment or procedure as needed to give informed consent or to refuse treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in the treatment, alternate course of treatment or non-treatment and the risks involved.
- 8) Have a family member or representative of his/her choice be involved in his/her care.
- 9) Full consideration of patient privacy concerning consultation, examination, treatment and surgery.
- 10) Confidential treatment of all communications and records pertaining to patient care. Written permission will be obtained before medical records can be released to anyone not directly concerned with patient care.
- 11) Access information to his/her medical record within reasonable time frame (48 hours).
- 12) May leave the facility even against medical advice.
- 13) Have access to facility grievance process; to communicate any of his/her care problems.
- 14) Be informed by physician or designee to the continuing healthcare requirements after discharge.
- 15) Examine and receive an explanation of the bill, regardless of source of payment. Also able to know the fee for services that are provided prior to procedure
- 16) Have all patient's rights apply to the person who has legal responsibility to make decisions regarding medical care on behalf of the patient.

- 17) Have the right to refuse to participate in medical research.
- 18) Have the right to request if their physician is credentialed.
- 19) Have the right to know who has current ownership of Rivertown Surgery Center.
- 20) Advanced directives are honored prior to the onset of anesthesia. However, once anesthesia is administered, the patient will be fully resuscitated, unless prior arrangements have been made with health care provider. The patient's advanced directives are reinstated after the patient is discharge from this facility.
- 21) All facility personnel performing patient care activities shall observe the above listed patient rights.

### **PATIENT RESPONSIBILITIES**

- 1) The patient has the responsibility to provide accurate and complete information concerning present complaints, past illnesses, hospitalizations or any other health related issues.
- 2) The patient is responsible for making it known whether the planned surgical procedure/treatment risks, benefits and alternative treatments have been explained and understood.
- 3) The patient is responsible for following the treatment plan established by the physician, including instructions by nurses and other health care professionals, given by the physician.
- 4) The patient is responsible for keeping appointments or notifying the facility/physician in advance if unable to do so.
- 5) The patient accepts full responsibility for refusal of treatment and/or not following directions.
- 6) The patient is responsible for assuring that the financial obligations of his/her care are fulfilled as promptly as possible. The patient is responsible for deductible and co-pay on arrival to facility. If unable to provide the full amount, they have to pay 75% initially then the remainder to be paid off within the next three months.
- 7) The patient is responsible for being respectful or the rights of others in the facility.
- 8) The patient is responsible for following facility policies and procedures.
- 9) The patient is responsible for obtaining a ride to and from the facility. There must be a responsible person for the patient to be discharge from facility and not be transported by cab.